Reminder: Set up of Recovery Email/Phone for UP Mail Self-Service Password Recovery
Feb. 09, 2022

To all UP Mail Users:

Kindly be reminded to set up and add the following information to your UP Mail account:
1. your recovery email and/or
2. your mobile phone number

This information will be required should you wish to recover access to your UP Mail account.

For the steps on how to set up your recovery information, kindly see this link:
https://itdc.up.edu.ph/services/software-services/new-up-mail-account-set-up-your-password-recovery

Should you need any more assistance on the matter, kindly get in touch with us through the UP System ICT Support at https://ictsupport.up.edu.ph/.

Moreover, please be reminded that the University will NOT ASK you for any of your account credentials. Please be wary of emails, chat messages, SMS, or phone calls asking you to provide any of your passwords or PINs.

For your kind information and guidance.

Information Technology Development Center (ITDC)
Office of the Vice President for Development (OVPD)